



## Warranty Letter

The warranty is not transferable. Warranty extends only to the original purchaser of flooring and to flooring in its original installation.

Our Factory warrants that our “PVC” (LVT) flooring, “Stone Plastic Composite” Vinyl flooring are free from manufacturing defects for a specified length of time from the date of purchase as set forth below.

“PVC” and “Stone Plastic Composite” Vinyl Floor products with the wear layer of 0.3mm (12mil) have a 20-year limited residential warranty and a 15-year limited commercial warranty.

“PVC” and “Stone Plastic Composite” Vinyl floor products with the wear layer of 0.5mm (20mil) have a 25-year limited residential warranty and a 20-year limited commercial warranty.

Any claim must be made in written form and be accompanied by the original sales receipt or proof of purchase, within 30 days of the defect in question has occurred.

Our Factory reserve the rights to inspect the defects ourselves or to have it inspected by our authorized agents, before recognizing the claim.

Porcemall USA Corp.-